



**Indian Law Society's Centre for Arbitration and Mediation
(ILSCA), Pune**

40-Hours Online Mediator Training Programme

FREQUENTLY ASKED QUESTIONS

1. What is the 40 hrs online Mediator's Training Programme conducted by ILSCA?

The 40 hrs online Mediator Training Programme conducted by ILSCA is a professional training course based on mediation theory and skills training.

The Programme has been designed in line with the Mediation Training Manual of India and also bearing in mind the circular by the BCI dated 13.08.2020.

2. Is ILSCA's Mediator Training Programme recognised by the International Mediation Institute (IMI), Netherlands

Yes, **ILSCA's Mediator Training Programme** is now recognised by International Mediation Institute (IMI), Netherlands, as Certified Mediator Training Program (CMTP).

3. What is International Mediation Institute?

International Mediation Institute (IMI), Netherlands, is a non-profit public initiative with the vision of professional mediation worldwide, promoting consensus and access to justice.

4. What is the meaning of IMI Qualified'?

Individual who has completed an IMI-approved Certified Mediator Training Program (CMTP) that meets the world-wide standards established by the International Mediation Institute are addressed as IMI Qualified Mediators.

5. Why become IMI Qualified?

- IMI Qualified Mediators are recognised as completing a **high-quality mediation course** that meets international standards
- IMI Certified Mediator Training Programs provide the **rigour and future-focused support** required for professional development of yourself as mediator, and of mediation as an area of expertise
- Meeting international standards enhances **career mobility** for mediators
- Completing an IMI Certified Mediator Training Program means you have a distinct advantage in meeting the ‘Mediation Skills’ and ‘Mediation Knowledge’ requirements of **certification as an IMI Certified Mediator**
- Those choosing to be listed as ‘IMI Qualified’ on the IMI website have access to **automated feedback collection** tools that will assist them in their professional development

6. Who conducts the ILSCA’s Mediator training?

The ILSCA’s Mediator training is delivered by trained mediators with decades of experience in mediation practice and training.

7. What does the training cover?

Participants can expect to acquire an understanding of the theoretical and practical skills underpinning mediation and an awareness of the use of mediation in different contexts.

The training course has a strong process and skills development orientation.

The course covers the following content:

- An introduction to Mediation
- The psychology of conflict
- Communication Strategies
- Mediation Theory
- Step by step Mediation process in theory and practice
- Mediation Ethics
- Career Building Modules

8. What is the duration of the Training Programme?

The duration of the course is 10 days.

9. How will the training be assessed?

The training will be assessed through practical and written assessments.

10. Will I receive any reading material or learning resources?

Yes, reading material will be provided online from time to time during the course.

11. Who can undertake the course?

Mediators come from varying backgrounds, and contrary to popular belief, being a lawyer is not a prerequisite to becoming a mediator. This is because mediation is not an intrinsically legal process. Rather, conflicts take place in every field of work, and the people suited to resolving those conflicts are the people from within those fields. Other professionals who regularly attend mediation training courses are as follows:

- Business Leaders
- HR Professionals
- Coaches
- Counsellors
- Psychologists
- Civil Servants
- Trade Union Representatives
- Managers
- Students
- Lawyers

12. What kind of disputes can a mediator mediate after completing ILSCA's training?

ILSCA's Mediator training programme initiates delegates with different kinds of disputes including civil/commercial, work-place and neighbourhood issues. Accordingly, delegates will be able to mediate all kinds of disputes (with the exception of mandatory family mediations).

13. Does completing the course mean that one can immediately begin to practice as a mediator?

As with other professional qualifications, the completion of training is followed by a period gaining experience as a mediator. Experience can be acquired by shadowing established mediators, attending supervised mediations and acting as a co-mediator. Newly qualified mediators may also find community mediation opportunities with their local council or options to conduct mediations through their workplace.

14. What would I be able to do after the course?

- Settle disputes effectively - in days rather than months, saving vital management time.
- Add value to commercial disputes - by finding commercial solutions to commercial problems.
- Manage the mediation process and facilitate advanced negotiation.
- Advise others on the features and uses of other effective dispute resolution techniques.

15. Is 40 hrs Mediator Training programme conducted by the (ILSCA) recognised by any University or Council?

- Indian Law Society is an independent body, is a public charitable trust, registered under the Society's registration Act and has no affiliation with the UGC nor with the University of Pune nor is a deemed University.
- Thus, Indian Law society is free to design its courses – as regards, the design, its curriculum and its duration and its methods of assessment.
- Various Diploma/certificate courses including the 40 hrs Mediation Training Programme are run by the Indian Law Society with due approval of the Governing Council of the Indian Law Society.
- The programme is recognised by the International Mediation Institute (IMI).

16. Whether course is online mode or classroom mode?

The course shall be conducted online. However, **the attendance is compulsory, and participants will be required to keep their cameras on throughout the duration of the course.**

17. For Registration Form and payment link for admission please go the website mentioned below.

- **<http://ilslaw.edu>**

18. What documents are to be submitted at the time of Admission?

Candidates selected for admission are required to produce the following documents: (scan copies and submit online)

1. Passing Certificate of the qualifying Examination
2. Statement of marks of the qualifying Examination
3. One passport size photograph

19. What is the procedure for cancellation of admissions and refund if any?

- Candidate who intends to withdraw their admission must apply expressing his/her inability to continue with the course with valid reasons. The chart for refunding of the fees on withdrawal of admission is as under:

On Cancellation of Admission	Fees to be refunded
a) Within 8 days of admission	80 % of total Fees
b) 9 to 15 days of admission	50 % of total Fees
c) After 15 days of admission	No refund

P.S. - Fees once paid will not be adjusted to the subsequent course, under any circumstances, after the commencement of the course for which the fees are paid.