



**Indian Law Society's Centre for Arbitration and Mediation
(ILSCA), Pune**

40-Hours Online Mediator Training Programme

FREQUENTLY ASKED QUESTIONS

1. What is the 40 hrs online Mediator's Training Programme conducted by ILSCA?

The 40 hrs online Mediator Training Programme conducted by ILSCA is a professional training course based on mediation theory and skills training.

The Programme has been designed in line with the Mediation Training Manual of India and also bearing in mind the circular by the BCI dated 13.08.2020.

2. Is ILSCA's Mediator Training Programme recognised by the International Mediation Institute (IMI), Netherlands?

Yes, **ILSCA's Mediator Training Programme** is now recognised by International Mediation Institute (IMI), Netherlands, as Certified Mediator Training Program (CMTP).

3. What is International Mediation Institute?

International Mediation Institute (IMI), Netherlands, is a non-profit public initiative with the vision of professional mediation worldwide, promoting consensus and access to justice.

4. What is the meaning of 'IMI Qualified'?

Individual who has completed an IMI-approved Certified Mediator Training Program (CMTP) that meets the world-wide standards established by the International Mediation Institute are addressed as IMI Qualified Mediators.

5. Why become IMI Qualified?

- IMI Qualified Mediators are recognised as completing a **high-quality mediation course** that meets international standards.
- IMI Certified Mediator Training Programs provide the **rigour and future-focused support** required for professional development of yourself as mediator, and of mediation as an area of expertise.
- Meeting international standards enhances **career mobility** for mediators.
- Completing an IMI Certified Mediator Training Program means you have a distinct advantage in meeting the ‘Mediation Skills’ and ‘Mediation Knowledge’ requirements of **certification as an IMI Certified Mediator**.
- Those choosing to be listed as ‘IMI Qualified’ on the IMI website have access to **automated feedback collection** tools that will assist them in their professional development.

6. Who conducts the ILSCA’s Mediator training?

Trained mediators deliver the ILSCA’s Mediator training with years of experience in mediation practice and training

7. What does the training cover?

Participants will be able to understand the theoretical and practical skills that form the foundation of mediation and develop an awareness of how these skills can be effectively applied in various real-world contexts.

The course covers the following content:

- Introduction to Mediation
- Communication Tactics
- Mediation Theory
- Step by step in Mediation process
- Mediation Ethics

8. What is the duration of the Training Programme?

The duration of the course is 10 days.

9. How will the training be assessed?

Mediators' training is skill-based. With the help of experienced mediators, the participants will better understand the mediation process and relevant skills to support mediation. The Mediators will be assessed through practical and written assessments.

10. Will the participants receive any reading material during training?

Yes, reading material will be provided online occasionally during the course.

11. Who can undertake the training?

There is no specific academic qualification for a mediator. Mediation is not a legal process. Persons with integrity, a sense of fairness, and a passion for conflict resolution can take up this training.

Professionals, such as lawyers, retired judicial officers, engineers, company secretaries, chartered accountants, law students and anybody interested in the mediation process can choose to be trained as mediators.

12. What kind of disputes can a mediator mediate after completing ILSCA's training?

The ILSCA mediator's training introduces participants to different kinds of disputes, like domestic, civil/commercial, workplace disputes, and neighbourhood issues etc. Thus the participants will be able to mediate all kinds of disputes after the training.

13. After completion of the training, can the participants immediately begin to practice as a mediator?

The participants after the completion of training have to gain experience as a mediator. This experience can be achieved by observing established mediators, joining mediations and also acting as a co-mediator.

14. What will the participants be able to do after the training?

- Settle disputes effectively saving vital management time.
- Manage the mediation process and facilitate advanced negotiation.
- Advise others on the features and uses of other effective dispute resolution techniques.

15. Is 40 hrs Mediator Training programme conducted by the (ILSCA) recognised by any University or Council?

- No. 40 hrs Mediator Training programme is not recognised by any University or Council.

- Nevertheless, 40 hrs Mediator Training is run by Indian Law Society. Indian Law Society is an independent body, is a public charitable trust, registered under the Society's registration Act and has no affiliation with the UGC nor with the University of Pune nor is a deemed University.
- Indian Law society is free to design its courses – as regards, the design, its curriculum and its duration and its methods of assessment.
- The 40 hrs Mediator Training Programme is run by the Indian Law Society with due approval of Governing Council of the Indian Law Society.
- The programme is recognised by the International Mediation Institute (IMI), Netherlands.

16. Whether course is online mode or classroom mode?

The course shall be conducted online. However, **the attendance is compulsory, and participants will be required to keep their cameras on throughout the duration of the course.**

17. For Registration Form and payment link for admission please go the website mentioned below.

<https://ilslaw.edu/>

18. What documents are to be submitted at the time of Admission?

Candidates selected for admission are required to produce the following documents: (scan copies and submit online)

1. Passing Certificate of the qualifying Examination
2. Statement of marks of the qualifying Examination
3. One passport size photograph

19. What is the procedure for cancellation of admissions and refund if any?

- Candidate who intends to withdraw their admission must apply expressing his/her inability to continue with the course with valid reasons. The chart for refunding of the fees on withdrawal of admission is as under:

On Cancellation of Admission	Fees to be refunded
a) Within 8 days of admission	80 % of total Fees
b) 9 to 15 days of admission	50 % of total Fees
c) After 15 days of admission	No refund

P.S. - Fees once paid will not be adjusted to the subsequent course, under any circumstances, after the commencement of the course for which the fees are paid.